

Gearhead FAQ's

What is the delivery time for standard planetary gearboxes? Between 2-4 weeks from receipt of order, or ex stock depending on motor flange requirements.

Do you supply geared motors as well as just planetary gearboxes? We can supply a gearbox with adaptors to suit your chosen motor, or a geared motor assembled to a motor of your choice, or a geared motor with a motor selected by us to suit your requirements, or a gearbox assembled to a free issue motor.

How do I know which of the many variants of planetary gearboxes to choose? Having all the application information available will enable us to help with the selection of the optimum gearbox. A checklist is available for this.

Do you have assembly / user instructions available for all planetary gearboxes? Yes, as well as the assembly information in the catalogue, we have specific and detailed instructions for each size of gearbox.

What happens if the planetary gearbox is run outside the recommended parameters? Gearboxes which are run continuously at higher than catalogue recommended conditions, will be de-rated, will potentially overheat and will suffer reduced life. Conversely gearboxes operating below catalogue recommended conditions are capable of higher torques, and will offer longer life.